Workshop session 6 Vicky Ling and Matthew Howgate



#LAPGConf2

Annual Legal Aid Conference

Legal Aid Sustainability & Adapting to the New Normal

> Monday 22 February to Friday 26 February 2021

To book your place

https://www.eventbrite.co.uk/e/loog-arvival-legal-aid-conference-tickets-037862405195

Sponsored by Accesspoint, Advanced & John M Hayes

PLP element: Tuesday 23 February - Access to Advice in Wales, co-produced with PLP.

Pricing Structure: See the back of this programme.













Planning for the new normal

- Risk management
 - LAA Covid contingency provisions
 - Health, safety, well-being and supervision
- Compliance
 - Time to update the Manual
- Agility
 - What can we plan for?
 - LAA contract tenders



LAA responses

- Check regularly
- These have been updated many times
- LAA needs to understand your situation
- They want to be flexible



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Consultations Statistics News and communications

- → Coronavirus (COVID-19) | National lockdown: stay at home
- → **Brexit** | Check what you need to do

Home > Crime, justice and law > Legal aid

Guidance

Coronavirus (COVID-19): Legal Aid Agency contingency response

Advice setting out what the Legal Aid Agency is doing to help providers continue legal aid services for clients during the coronavirus (COVID-19) outbreak.

Published 18 March 2020

Last updated 27 January 2021 — see all updates

From: Legal Aid Agency

Applies to: Wales and England

Contents

- Legal Aid Agency ways of working
- Specific areas of provider work

Related cont

Coronavirus (CO

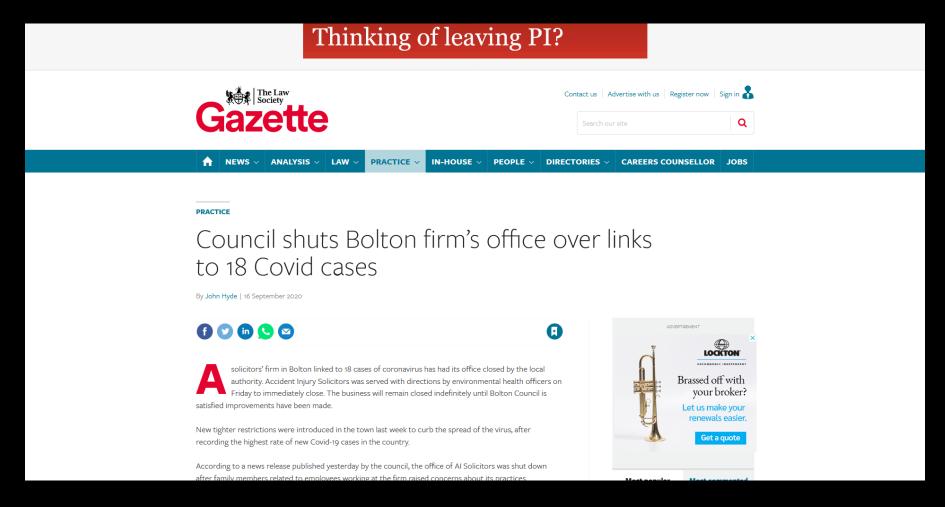
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Legal aid guidan

Standard civil co



COVID risk assessments Safe working conditions



Around 1 in 8 callers to LawCare have concerns about Covid security in the workplace



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Supervision

- Well-being
- Social contact
- One-to-ones
- File reviews



Compliance



Legal Aid Agency



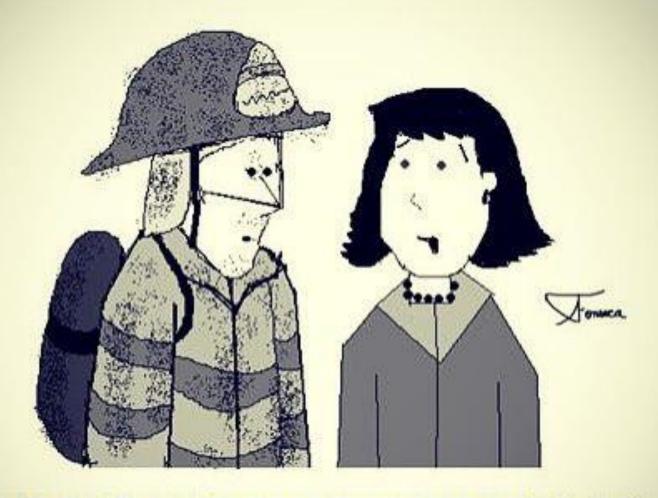








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WHILE YOU WERE IN THE BUILDING, DID YOU COME ACROSS A BIG BINDER TITLED "BUSINESS CONTINUITY PLAN"?

Agility – planning

You can't necessary plan for the future but you can try to plan to be ready for it...

Next Legal Aid Contracts

- Crime contract extended to 31 March 2022 (with an option to extend to 30 September 2022)
- Civil contract extended to 31 August 2022
- Do you want the office and supervision provisions to change?



"That's all Folks!"